

Community Meeting Service Needs

Aggregated and Listed by Frequency

April 12, 2015

Introduction: The following is a list of all service needs that were mentioned at any of the community meetings held by Fearington Cares on April 2 or 3 at the Gathering Place. As attendees may recall, service needs were initially listed by attendees and then participants had three decals with which to identify the needs that they believed were most important. In as far as was reasonable, similar requests that were stated slightly differently were combined under a single heading. Some of these groupings involved judgement but we have attempted to avoid overgeneralizing.

As you review the lists, keep the following points in mind:

- Needs are listed in order of votes received.
- The numbers in parentheses indicate how many votes an item received in total from all 4 meetings. Items with no parenthetical number were listed but received no votes.
- The asterisks indicate the number of meetings at which the item was mentioned (1 through 4).
- The number of votes may reflect the particular needs of the sample case as well as the significance that participants gave to the need. For that reason, the number of meetings at which the item was mentioned may be as important as the number of votes it received. This is especially true for needs that had relatively few votes but were mentioned at 3 or 4 meetings.

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1. Care management including development of action plans (59) ****
 2. Vetted vendor list (28)***
 3. Nursing services including home visits /Nurse on call/dispense meds/ended hours (14)**
 4. Home healthcare/ home health care aid, day and night/able bodied asst.(13)***
 5. Transportation including chauffeur/better or extended transportation services/volunteer drivers/mini bus (9)***
 6. Personal advocate/point person/family liaison (8)***

7. Home modifications, including home assessment for safety and home monitoring (6)***
8. Med alert button (4)**
9. Housekeeping services (4)**
10. Counseling/Counseling support/eldercare counseling (4)**
11. Physical and occupational therapy (2)**
12. Financial management support, including help answering mail & paying bills (2)***
13. Consultative services including elder care consultant, social work consultant (2)*
14. Post-surgical care (2) *
15. Meal planning/food prep/nutritional help (1)***
16. Caregiver backup (1)*
17. Insurance Information and support (1)**
18. Respite services (1) *
19. Opportunity to go to a rehab center (1)*
20. Adult day care (1) **
21. Education classes including living with chronic conditions, caregiving, eldercare (1)***
22. Dog walker (1)*
23. Living will and will preparation support (1)*
24. Social support including facilitated social interaction/friendly visitors/daily call ***
25. Lock box/ Knox box on door**
26. Cognitive evaluation/Neurological assessment **
27. Handy person service**
28. Medical services including Dental, Doctor, Mental health care*
29. Support Groups, including Parkinson's Disease, living with chronic conditions, depression*
30. Group activities including chair yoga, movement*
31. Equipment loans*
32. In Office direct care services including foot clinic, blood pressure checks*
33. Ensuring family involvement*
34. Relationship with a pharmacy*
35. Doctor visit note-taker*
36. Emergency driver*
37. Computer Tech help *
38. Helpline*
39. Companion dog*
40. Communication filter system*